

May 27, 2015
44 Pilgrim Drive,
Markham, Ontario
L6C 1T9

Beverly Romeo-Beehler
Auditor General, Toronto
55 John St., 9th Floor
Toronto, Ontario

Dear Beverly,

At our initial meeting on February 18th and our follow-up meeting on March 12th, we provided you with some very compelling evidence to issues regarding Toronto Hydro. You and your staff indicated that it was very compelling and after I handed you a piece of evidence regarding IT and Computer spending you said, "How did you get this information". There seemed to be much enthusiasm from you and your team on this issue. We provided further information by email and Joe Pessoa dropped off Toronto Hydro's Maintenance manual to you to show that it hasn't been followed. Since then, it's been all quiet from your office and we have become very concerned about our complaint.

I had been trying to contact you for over a month and left a number of live and recorded messages asking you to call me back. I finally was able to speak with you by phone on May 19, 5pm. After our phone call, I called the Ombudsman for Toronto, Fiona Crean. She informed me that the scope of her investigation had not expanded as you had said.

As we said to you at our initial meeting, it is impossible to exaggerate what's going on at Toronto Hydro. We know that public and employee safety is at risk. We know there are very serious concerns with the complete lack of oversight regarding Toronto Hydro's rate increases and spending of \$3.5 Billion since 2006. We gave you concrete evidence that the CEO, Anthony Haines not only lied on his resume but lied under oath at regulatory hearings. How can he safely and efficiently operate the largest municipal utility in Canada if he doesn't have the credentials to do so?

A hot summer is coming and we are very concerned about the possibility of vault fires due to the lack of maintenance in the downtown core. We know your office is swamped with cases and we hope that this is the reason for the lack of communication and delay. We look forward to hearing from you as soon as possible.

Sincerely,

Paul Kahnert