On behalf of Toronto Hydro and their insurance company we are denying any liability in regards to this power outage. We do not find Toronto Hydro negligent and therefore not liable for the damages you are claiming.

We have instructions from Toronto Hydro to offer \$50.00 to you as full and final cettlement of the claim you have submitted. Should you agree to accept the \$50.00, please sign, date and return the attached Final Release form. Upon receipt of the signed and dated Final Release, we will issue the payment

Please do not hesitate to contact the writer should you have any further questions.

Yours truly,

Cunningham Lindsey

Sandra Markov, CIP, CRM SMarkov@cl-na.com